



## Service summary

<b>Name of service</b>	<b>St John of God Hospital Geraldton Palliative Care Unit (St Raphael)</b>
<b>Contact details</b>	Hospital switchboard: (08) 9965 8888 Clinical Coordinator: (08) 9965 8811 Palliative Care Unit: (08) 9965 8810 Palliative Care Unit fax: (08) 9964 2015 Email (Nurse Manager): <a href="mailto:info@geraldton@sjog.org.au">info@geraldton@sjog.org.au</a>
<b>Hours of service</b>	24-hour inpatient unit
<b>Street address</b>	12 Hermitage Street, Geraldton WA 6530
<b>Website address</b>	<a href="https://www.sjog.org.au/our-locations/st-john-of-god-geraldton-hospital/our-services/medical-and-surgical/palliative-care">https://www.sjog.org.au/our-locations/st-john-of-god-geraldton-hospital/our-services/medical-and-surgical/palliative-care</a>
<b>Service type</b>	Inpatient Palliative Care Unit
<b>Service profile</b>	<p>10-bed inpatient palliative care unit in separate wing of St John of God Geraldton Hospital (SJGGH).</p> <p>Accommodates private, DVA and public patients from the Midwest region.</p> <p>Offering comprehensive medical, nursing and allied health care to patients, carers and families when facing life-limiting illnesses (malignant and non-malignant). Services include:</p> <ul style="list-style-type: none"><li>■ symptom management</li><li>■ planning for discharge into community</li><li>■ end of life care</li><li>■ psychological support for patient and families as required during severe carer distress</li><li>■ bereavement support.</li></ul> <p>Other clinical services available on site including Pathology, Radiology and Chemotherapy.</p>



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<b>Allied Health Services</b>	<ul style="list-style-type: none"><li>• Pastoral Care and Chaplaincy on site</li><li>• Social worker (Specialised).</li></ul> <p>Access to generalist allied health professionals including:</p> <ul style="list-style-type: none"><li>• Physiotherapist</li><li>• Occupational Therapist</li><li>• Speech Pathologist</li><li>• Dietician</li><li>• Pharmacist.</li></ul>
<b>Admission criteria</b>	<ul style="list-style-type: none"><li>• Access by referral from GP, treating doctor or the Midwest Palliative Care Service.</li><li>• Midwest Palliative Care Service must approve public patient's admission.</li><li>• A SJGGH accredited medical practitioner must accept patient prior to admission.</li></ul>
<b>Referral process</b>	<p>Private and DVA patient through GP, treating doctor or Midwest Palliative Care Service.</p> <p>Public patient through Midwest Palliative Care Service.</p> <p><b>General enquires:</b></p> <p>Midwest Palliative Care Service: (08) 9956 2497</p>
<b>Palliative care discharge criteria</b>	<p>Discharge is based on medical practitioner, clinical stability, patient's care goal and plan for ongoing care in the community.</p> <p>Alternative care arrangements may be made in consultation with patient and family when home is no longer a viable option for care.</p>
<b>Niche services</b>	<ul style="list-style-type: none"><li>• Hand and foot massage</li><li>• Pet visits</li><li>• Volunteers (specialised).</li></ul>