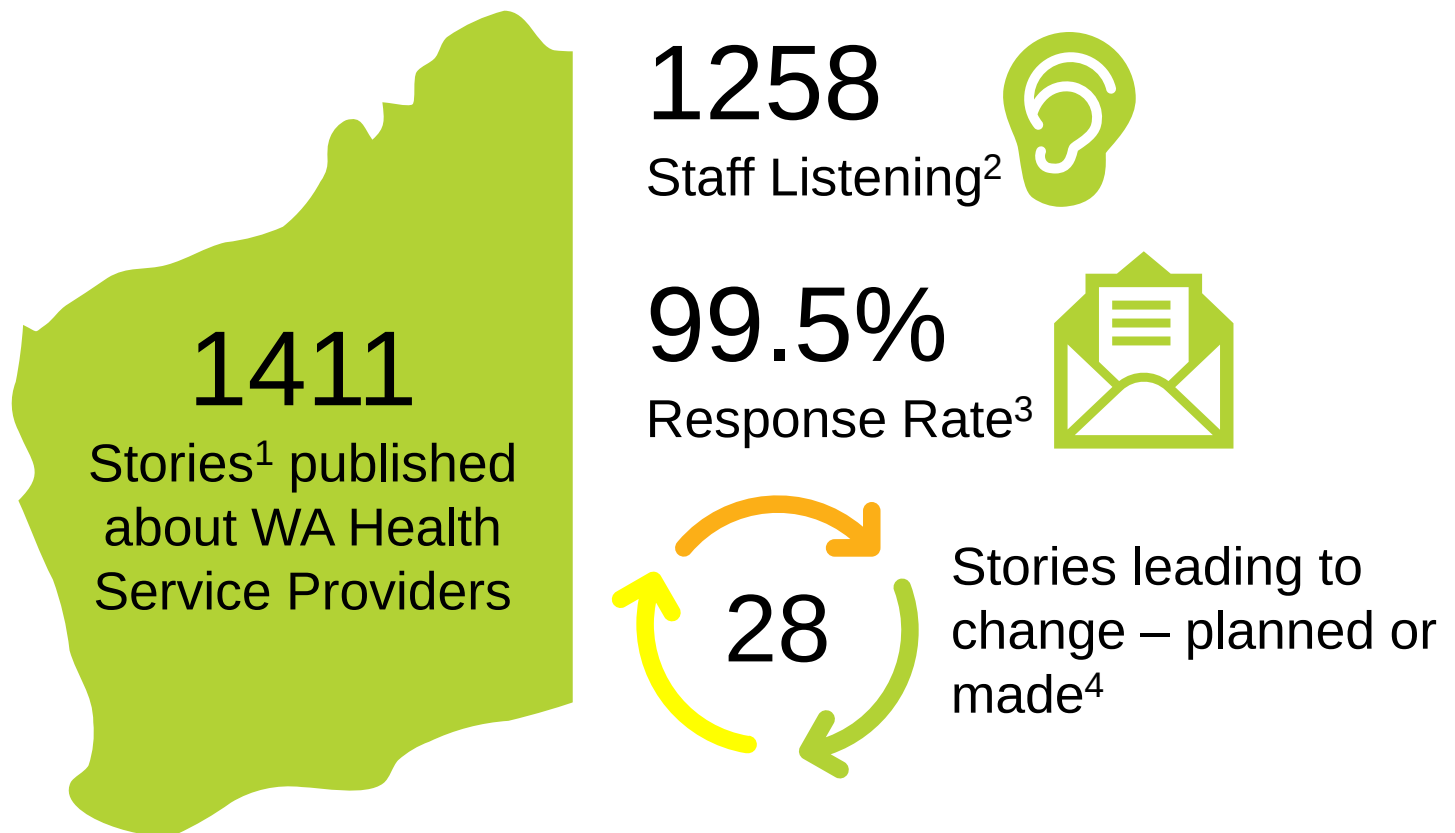
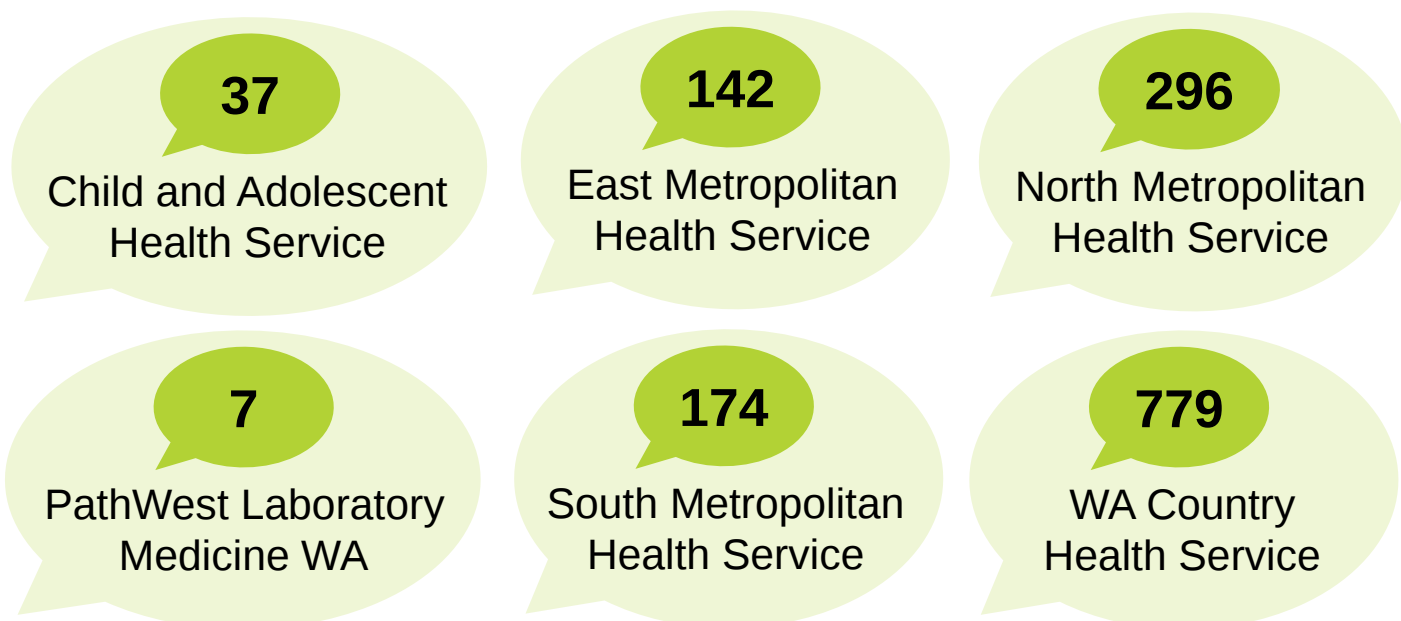




WA Health Care Opinion Summary for 2024/25



Number of Stories¹ published for each Health Service Provider



Explanatory Notes:

1. Story counts as per story activity report generated 15 July 2025. Count of stories for each Health Service Provider may result in duplicate counts when more than one Health Service provider is part of a story. **2.** The total number of Health Service Provider staff registered to receive story alerts from Care Opinion as of the end of the 2024/25 financial year. **3.** The percentage of stories which have received a response from a Health Service Provider. **4.** The total number of stories published where the Health Service Provider has responded with either 'a planned change' or 'made a change'. Not all stories provide the opportunity to create a change but when the opportunity arises, highlighting the change allows everyone to improve from one person's experience.